People, Sensors, Decisions: Customizable and Adaptive Technologies for Assistance in Healthcare.

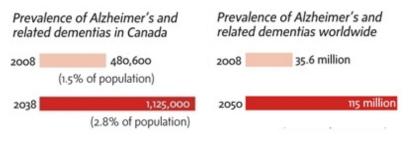
Marek Grzes and Jesse Hoey

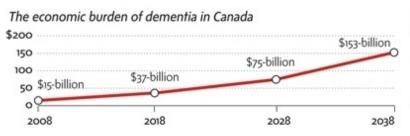
POMDP Practitioners Workshop, May 12th, 2010



◆□▶ ◆□▶ ◆□▶ ◆□▶ ● ● ● ●

Motivation

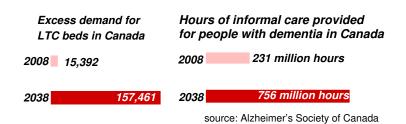




THE GLOBE AND MAIL IN SOURCES: ALZHEIMER SOCIETY OF CANADA. WORLD ALZHEIMER REPORT

< □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □

Motivation



◆□▶ ◆□▶ ▲□▶ ▲□▶ □ のQ@

Motivation

Care is shifting toward home/patient/community

Technology

- can connect providers with recipients,
- can increase range/scope of care provision,
- but currently developed for specific applications:
- difficult to modify to suit individual user needs.

Economic and Social impact of Healthcare Informatics:

(日) (日) (日) (日) (日) (日) (日)

- Users/Customizability
- Sensors/Generalizability
- Decisions/Adaptivity

Talk Overview

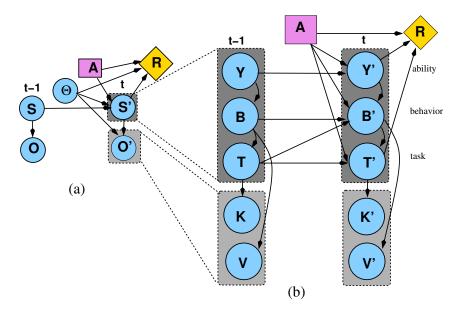
Assistance: what is involved?

- User-centered design: what clients want
- Computer vision: a general purpose virtual sensor
- Generic, customizable task controllers
- Examples
 - COACH: Handwashing assistant (the "Talking Sink")

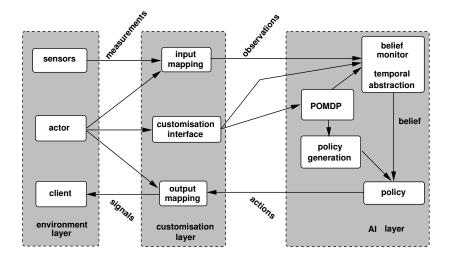
◆□▶ ◆□▶ ◆□▶ ◆□▶ ● ● ● ●

- ePAD: Art Therapy Tools
- SNAP: Customizable situated prompting
- Future Work

Assistance Model



System Model



<ロト < @ ト < E ト < E ト E のQ@</p>

Solutions

- 200K states × 198 observations × 26 actions
- Optimal solution intractable
- Approximations used:
 - Point-based (Perseus Vlassis & Spaan, 2005)
 - Structured solution (SPUDD Hoey & St. Aubin, 1999)
 - Bound size of solution (Poupart, 2005)
 - Disregard observations (Hoey & Poupart, 2005)
 - State aggregation (St. Aubin & Hoey, 2000)
- 75 iterations on Intel Xeon 3GHz 4GB RAM: 53 Hours

(日) (日) (日) (日) (日) (日) (日)

Example I: COACH Handwashing System

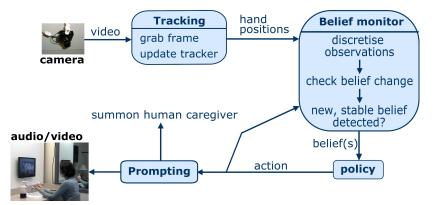


An intelligent cognitive device that tracks a user through handwashing, providing cues when necessary.



◆□▶ ◆□▶ ◆□▶ ◆□▶ ● ● ● ●

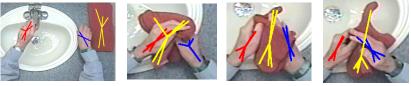
Handwashing: Integrated System



▲□▶▲□▶▲□▶▲□▶ □ のQ@

Handwashing Input Mappings: Hand Tracking

Tracking through occlusions and changes in shape



(a) 4974

(b) 5096

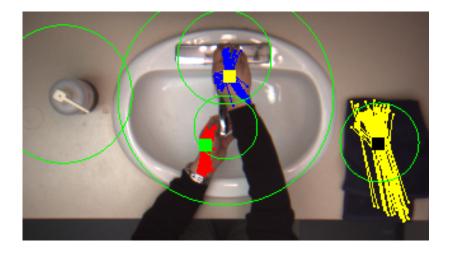
(c) 5502

(d) 5576

(日) (日) (日) (日) (日) (日) (日)

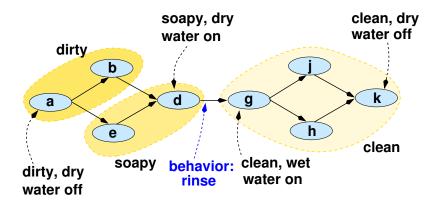
- Objects modeled as flocks of features
- Simple color features, Gaussian distributions
- **Bayesian sequential** estimation
- Monte Carlo approximation (particle filter)
- Three interacting filters: 2 hands + towel

Handwashing Behaviors: Hand Locations



▲□ → ▲□ → ▲目 → ▲目 → ● ● ● ● ●

Handwashing Task: Plansteps



◆□▶ ◆□▶ ◆臣▶ ◆臣▶ ─臣 ─のへで

Handwashing: Abilities

| Factor: | Models: | Dynamics: |
|----------------|--|------------------------------|
| Awareness | need for assistance | changes quickly |
| Responsiveness | response to assistance | changes from day to day |
| Dementia Level | likelihood user will be aware and responsive | does not change learn? |

◆□▶ ◆□▶ ◆臣▶ ◆臣▶ 臣 のへで

Handwashing: Actions

- do nothing: system waits
- call caregiver: system calls for single step assistance
- prompts:
 - 3 levels of specificity:
 - low : basic prompt with few details

"Use the soap"

medium : include person's name, more details

"John, use the soap in the pink bottle"

◆□▶ ◆□▶ ▲□▶ ▲□▶ ■ ののの

high : medium prompt with video demonstration



Handwashing: Rewards

Tradeoff multiple, competing objectives



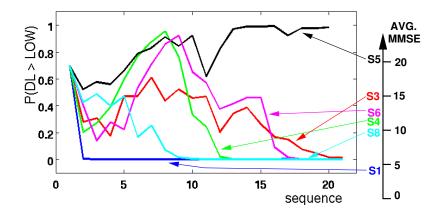
< □ > < 同 > < 三 > < 三 > < 三 > < ○ < ○ </p>

User Trial Example

Example: Subject 4, Trial 34



Learning Dementia Level



◆□▶ ◆□▶ ◆三▶ ◆三▶ ・三 の々ぐ

Example II: Art Therapy



Benefits:

- Leisure promotes well-being
- Leisure decreases Dementia Risk
- Cognitive activities slow down progress of AD
- Visual artwork has additional benefits

Art Therapy

Two kinds :

- Art in Therapy
- Art as Therapy

Goal is client:

- control
- engagement
- creativity

Clients do art and then:

- feel empowered
- show increased ability to engage with surroundings



(日) (日) (日) (日) (日) (日) (日)

Art Therapists Need

Art Therapists :

- work in long term care facilities,
- promote user independence,
- but have limited resources

Can technology:

- extend therapists' reach
- to larger groups,
- and possibly into the home?

Project goal:



- $\,\vartriangleright\,$ tools for art therapists $\,\lhd\,$
- ▷ to promote independent engagement
 with creative activities

Art Therapists Need

Art Therapists :

- work in long term care facilities,
- promote user independence,
- but have limited resources

Can technology:

- extend therapists' reach
- to larger groups,
- and possibly into the home?

Project goal:



- $\,\vartriangleright\,$ tools for art therapists $\,\lhd\,$
- \triangleright to promote independent engagement \lhd
 - with creative activities
- \triangleright stimulate creativity \lhd

Engaging Platform for Art Development

◆□> < □> < □> < □> < □> < □> < □</p>

User Centered Design

Four phases:

Online survey (Jan 09)

Focus group with creative arts therapists (May 09)

One-on-one interviews, rapid prototyping (Nov 09)

< □ > < 同 > < 三 > < 三 > < 三 > < ○ < ○ </p>

Efficacy trials with older adults (Spring 10)

User Requirements Analysis

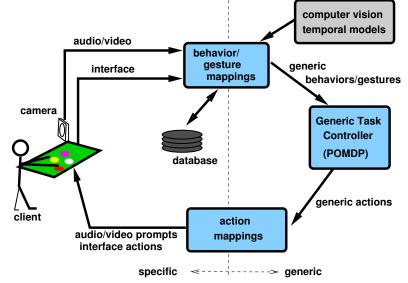
Major findings:

- Enthusiasm for idea
- Limit device to a therapist inertial tool
- Adaptivity to changing users
- Multi-touch better than single touch
- Large better than small
- Customizability by therapists

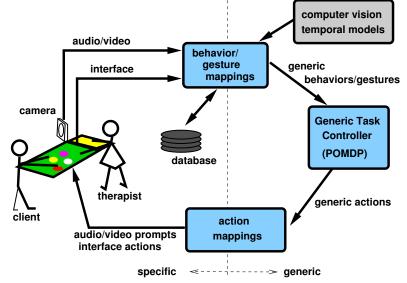


ヘロト ヘポト ヘヨト ヘヨト

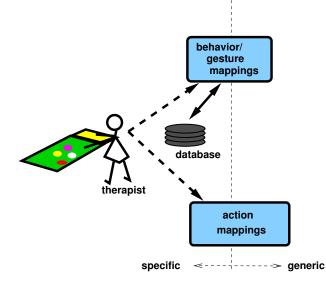
Art Therapy: Device Overview



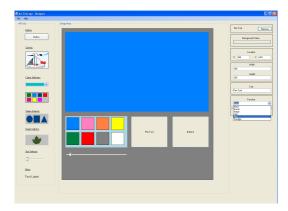
Art Therapy: Device Overview



Art Therapy: Device Overview

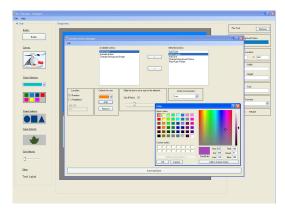


Art Therapist Interface



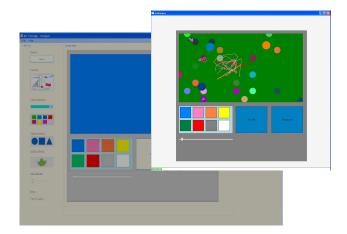
◆□▶ ◆□▶ ◆三▶ ◆三▶ ・三 ・のへぐ

Art Therapist Interface



◆□▶ ◆□▶ ◆三▶ ◆三▶ ・三 のへで

Client Application



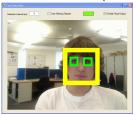
Art Therapy: Customization

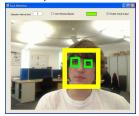
- **Engagement (ability)**: level of attention of a user in a task
 - face/head orientation
 - gaze direction
 - temporal on-screen actions
- Involvement (behaviour): categories defined by the level of engagement they demonstrate
 - interactive
 - active
 - intermittent
 - inactive
- Interactivity (actions): system actions place requirements on users
 - attention grabbing
 - high
 - medium
 - Iow

| > < | Solected Autom: Ind Cree Back I are Charge Sedward Colour Planudo Franci |
|------------------------|--|
| a size for the element | Action Invasiveness: |
| Basic color | |

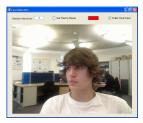
Art Therapy: Observations

Face detection (Viola Jones)





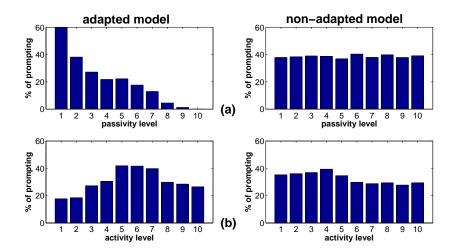








Art Therapy: POMDP Customisation



◆□▶ ◆□▶ ◆三▶ ◆三▶ ・三 の々ぐ

Example III: SyNdetic Assistance Processes (SNAP)

Syndetic Interaction Unit (IU) analysis (Wherton and Monk, York)

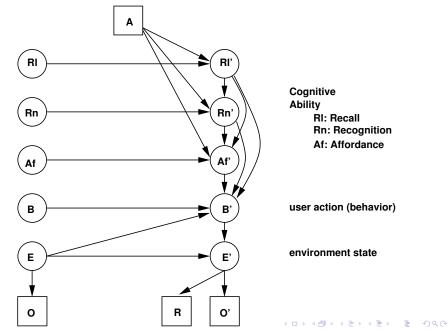


SyNdetic Assistance Processes (SNAP)

Syndetic Interaction Unit (IU) analysis (Wherton and Monk, York)

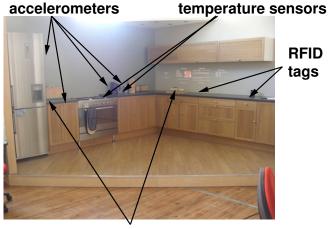
| IU | Current Goals | Current Environment | Recognition/ Recall/ Affordance | Action |
|----|---------------------------------|-------------------------------|---------------------------------------|--|
| 1 | Final | cup empty on tray | Rn cup on tray Rl step | No Action |
| 2 | Final cup TB+water | cup empty on tray | Af cup tray WS | Move cup tray \rightarrow WS |
| 3 | Final cup TB+water cup TB | cup empty on WS box closed | RI box cont. TB Af box closed | Alter box to open |
| 4 | Final cup TB+water cup TB | cup empty on WS box open | Af TB in box cup | $\begin{array}{c} \text{Move TB} \\ \text{box} \rightarrow \text{cup} \end{array}$ |
| 5 | Final Final cup TB+water | box open | Af box open | Alter box to closed |

SyNdetic Assistance Processes (SNAP)



SyNdetic Assistance Processes (SNAP)

Sensors (Ambient Kitchen, Culture Lab, Newcastle):



switches

▲□▶ ▲□▶ ▲ 三▶ ▲ 三▶ - 三 - のへぐ

SNAP Demonstrative Example

<ロ> <個> < 国> < 国> < 国> < 国> < 国</p>

Related Ongoing Work

- Stroke Rehabilitation
- Speech and Dialogue for Assistive Technology
- Wheelchair control
- Handwashing for Autistic Spectrum Disorder (ASD)
- Emergency Response and Health Monitoring
- Toothbrushing
- Music Therapy
- Decision theoretic information sharing in healthcare

◆□▶ ◆□▶ ▲□▶ ▲□▶ □ のQ@

Customizable smart homes

Thanks to ...

Support: EPSRC Engineering and Physical Sciences Research Council COUNTIER COUNTI

Partners:

